Demystifying Digital **CODEBASE** TECHNOLOGIES **Financial Services**

Speaking to your Customers today

Takaful & Re-Takaful Conference Ethiopia March 2021

Paul Nilsen - Commercial Director

Digital Onboarding - Use of technology to expand Takaful outreach

www.codebtech.com

About Codebase Technologies

Codebase Technologies (CBT) is a Global Open API Banking solutions provider that enables banks and financial institutions (both Conventional and Islamic) as well as the emerging FinTech ecosystem to Demystify Digital Financial Services. We help organizations create and deliver Innovative and Intuitive experiences across customer lifecycle.

With presence and customers across 4 continents, Codebase Technologies with its award-winning suite of products, including the innovative **Digibanc**[™], a comprehensive one-stop 'Bank in box', helps its customers unlock the true potential of the next generation of the digital financial eco-system.

Recent Awards and Recognitions:













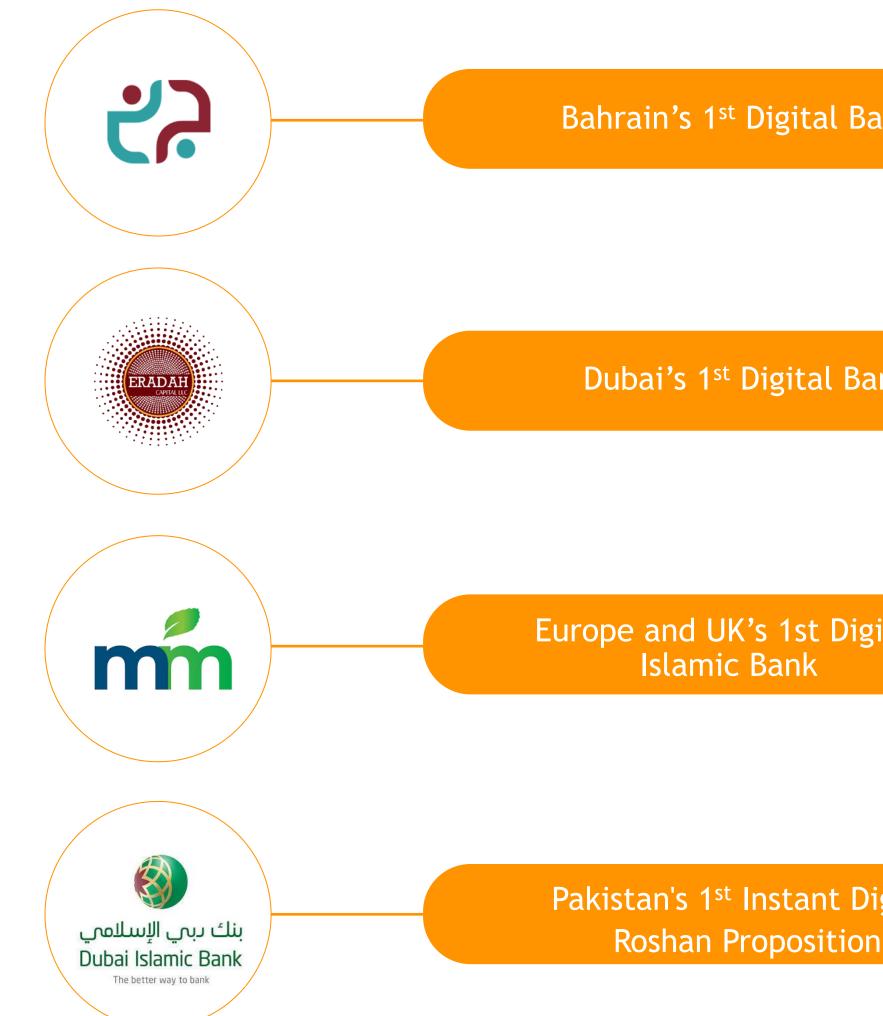






01

Supercharging Digital Banking





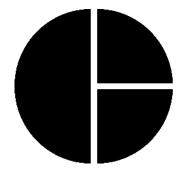
Bank	Launched Bahrain's 1 st completely digital banking arm of Kuwait Finance House to address the growing demand for digital banking products and a shift towards customer driven financial solutions.
ank	Built and launched the GCC's first completely virtual and digital bank to address the need for digital products across the BFSI frontier and benchmark using the best in breed technology and practices.
gital	Developing and launching Europe and UK's first completely ethical and digital retail bank to be targeted towards the new digital generation of banking customers across the European and UK region.
Digital on	Pakistan's first bank to offer a complete array of digital financial services including instant digital customer onboarding and account opening for Overseas Pakistanis.





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02 Some Statistics





- 60% of the Population is under 25
- \bullet
- 18% Growth in Mobile Penetration 2019 2020

Sources - Ethiopia Socioeconomic Survey (ESS) 2018/19, Factbook

Population	110 Million
0-14 Years	39.8 1%
15-24 Years	19.47 %
25 - 54 Years	32.92%
55 and Above	4.42%
Population under 25	59.00 %
Mobile Connections	47 Million
Growth 2018 -19	18.00%

New Mobile Licences being issued - Exponential growth



Baby Boomers - Born between 1946 and 1964 (57-75 years old) : Boomers prefer to go into a *branch* to perform transactions. This generational cohort still prefers to use cash, especially for purchases under \$5.

Generation X (Gen X) - Born between 1965 and 1980 (41-56 years old): Since they are digitally savvy, Gen X will do some *research* and financial management *online*, but still *prefer* to do transactions *in person*. They believe banking is a person-to-person business and demonstrate brand loyalty.

Generation Y (Gen Y) - (Millennials) Born between 1981 and 1996 (25-40

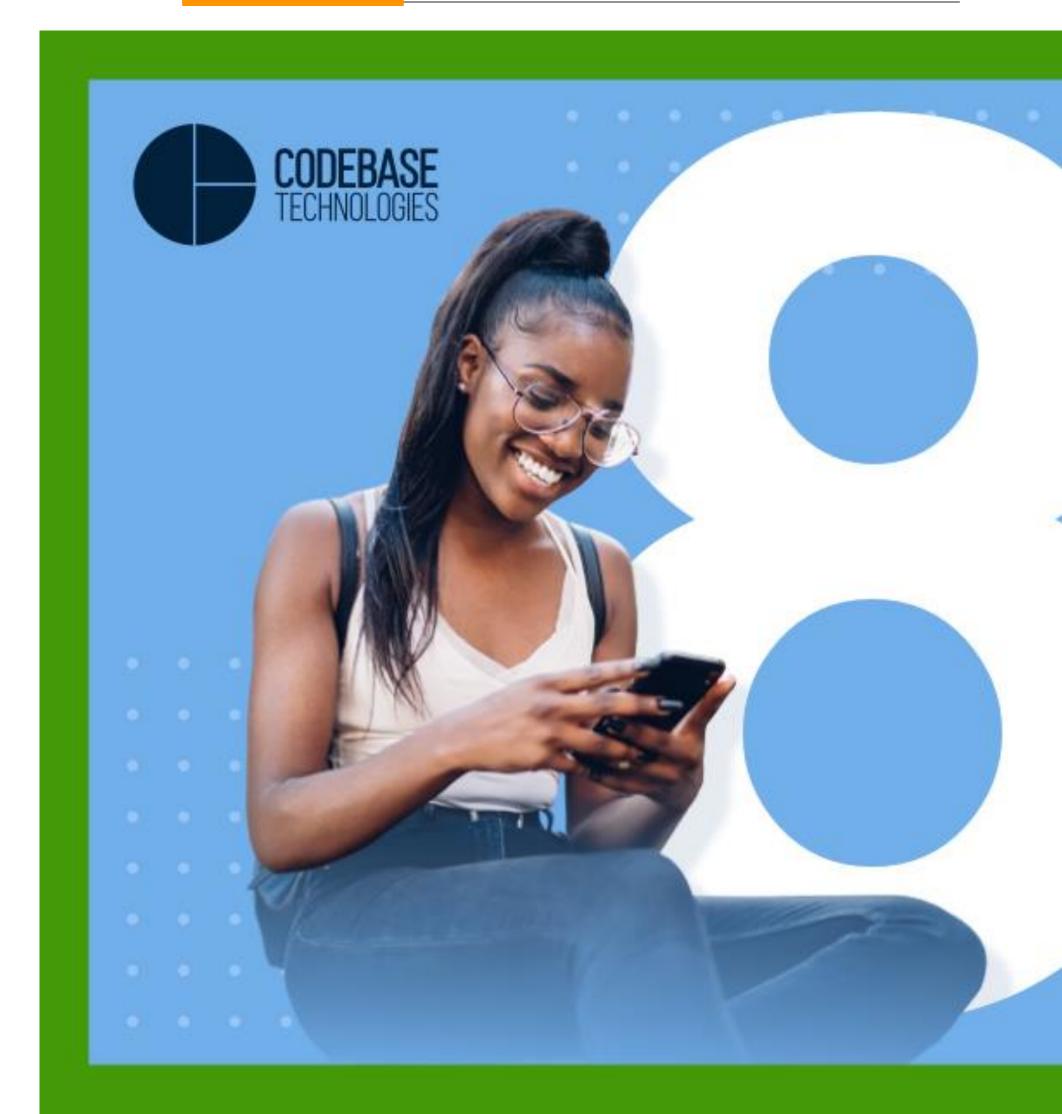
years old) have *less* brand *loyalty* than previous generations. They prefer to shop product and features first, and have little patience for inefficient or poor service. Because of this, Millennials place their trust in brands with superior product history such as Apple and Google. They seek digital tools to help manage their debt and see their banks as transactional as opposed to relational.

Generation Z (Gen Z) - Born between 1997 and 2015 (6-24 years old) This generation has seen the struggle of Millennials and has adopted a more fiscally conservative approach. They want to *avoid debt* and appreciate accounts or services that aid in that endeavour. *Debit cards* top their priority list, followed by *mobile banking*.

Circa 75% of the Population in Ethiopia







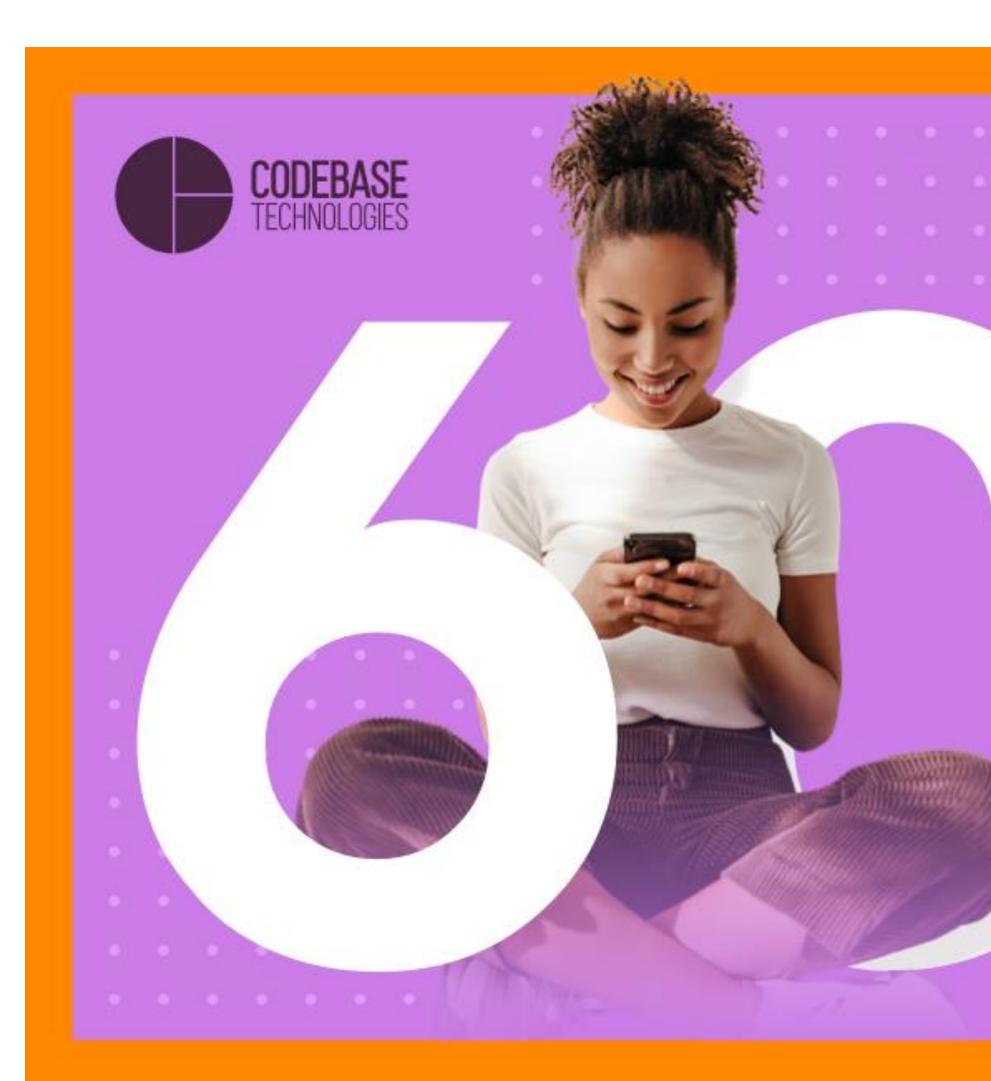
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ource: Forbe

Seconds The average attention span of Gen-Zs.

Is your onboarding experience fast enough?

Futureproof your business with rapid digital onboarding by Digibooc



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irce: AppsFlyer Repo

increase in Banking App downloads during the pandemic.

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Futureproof your business, accelerate digital transformation with Digibonc[™]





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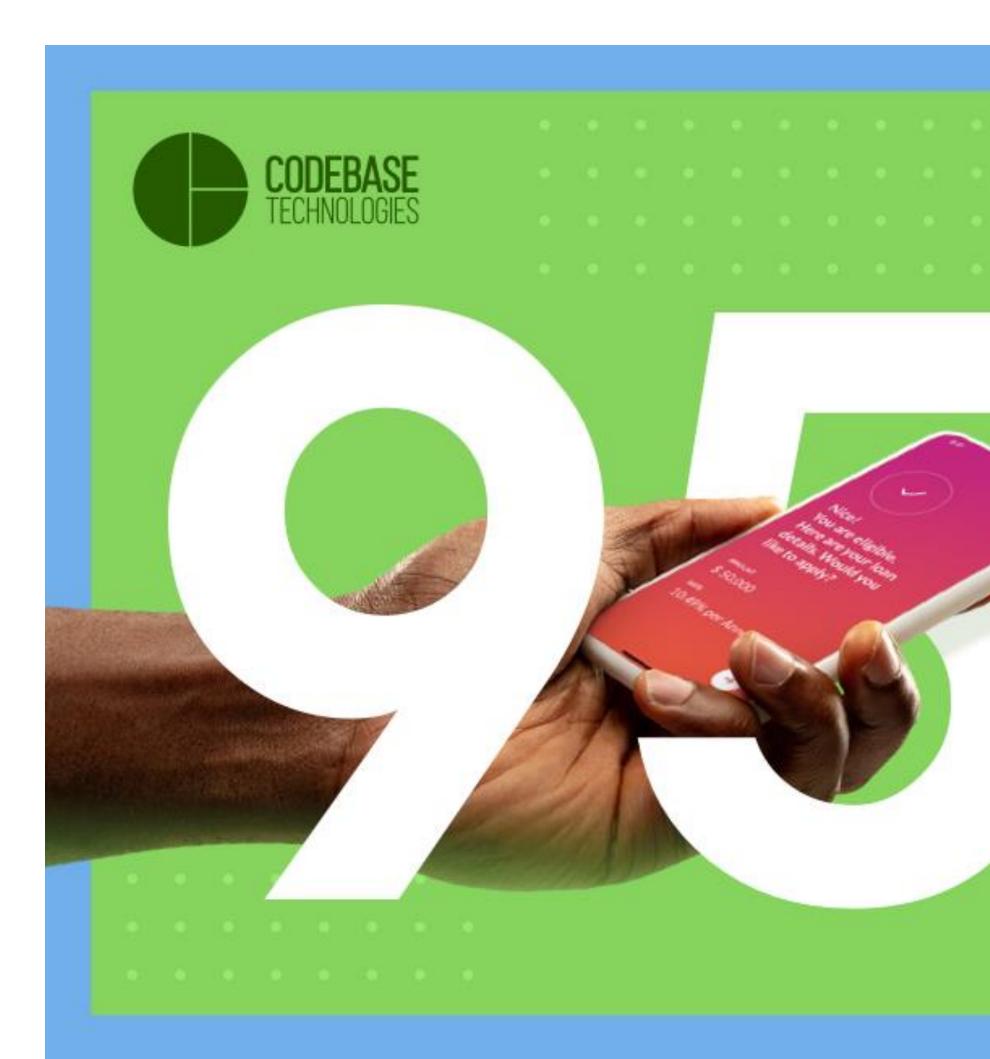
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We're helping our client digitally onboard customers in minutes.

Futureproof your business with rapid digital onboarding by Digibonc[™]



02 Why Digital



%DROP IN%PROCESSING TIME.

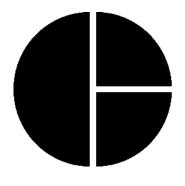
Our Client, Tamweely, attracted new and existing customers to the app, slashed operating costs, and vastly reduced manual processes.

> Futureproof your business with instant lending by Digibanc[™]

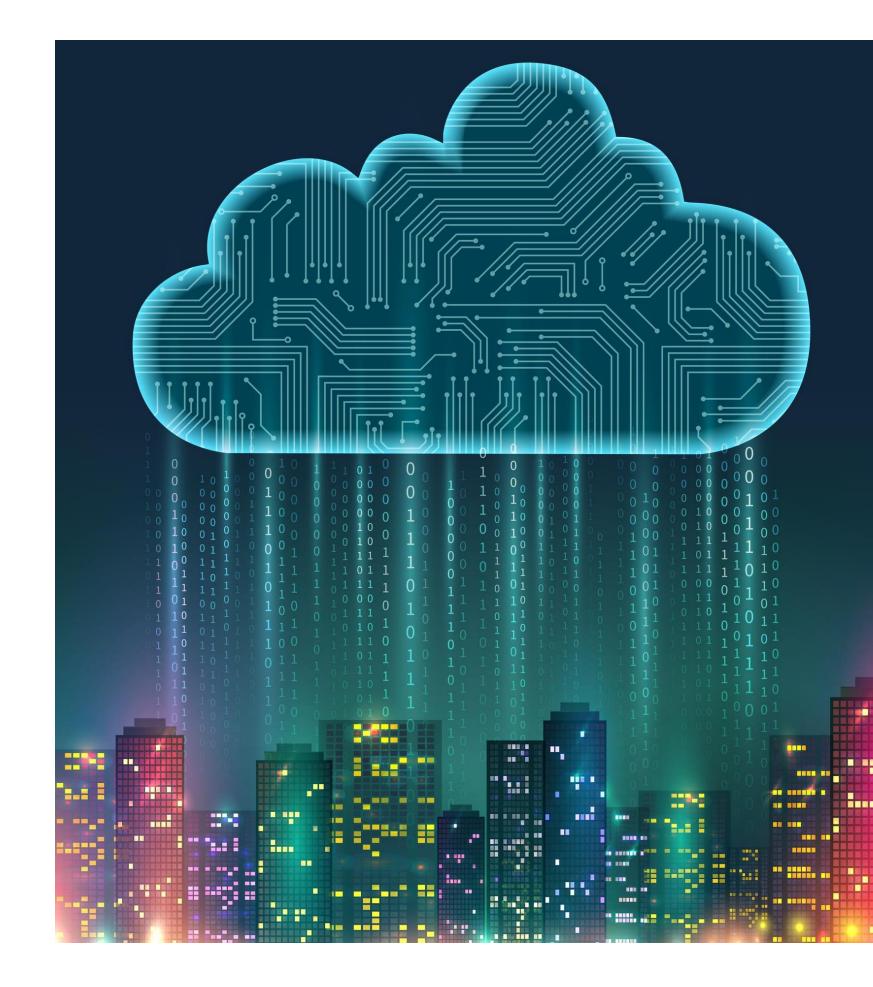


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⁰³ The Digibanc[™] Onboarding Platform

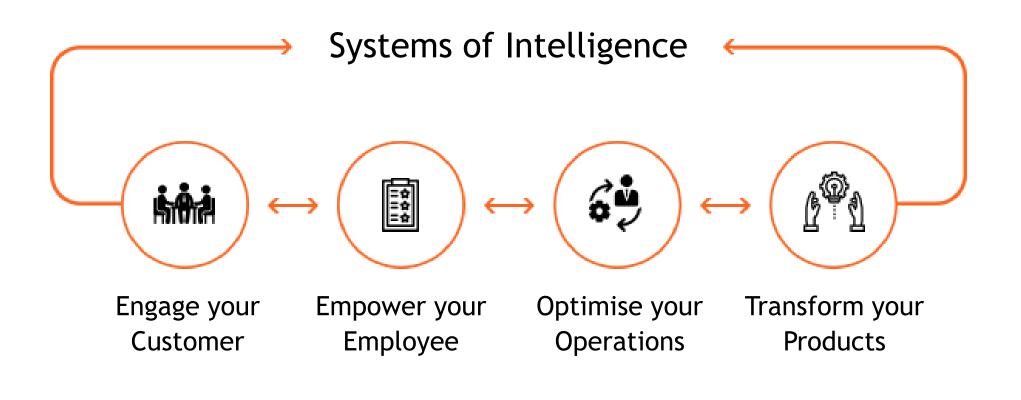


03 **Digital Transformation**



Demystifying Digital Financial Services

The impact and concept of digitization is not new, the digital economy is entering a new age that presents extraordinary tests for all Financial institutions. Digital tools are taking over the business environments and industries, inciting a significant change in the way we work, communicate and sell.



Our solutions give an innovative rise to new opportunities for enterprises looking to disrupt the existing norms and act as a catalyst to deliver practical and successful digital transformation agendas.



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03 **Digibanc™ Onboarding**



BlueSHIELD Insurance

Freedom to select your preferred level of life protection with customized plans and more benefits.

Get My Plan

Show example

STEP 1 - Scan ID Scan your details ID in the area below.



Make sure you're in bright place





<

STEP 1 - Scan ID Please confirm your details we picked up from your ID.

ID No.

GHA139819

Surname

Sumai

First Name

Sherifatu

Last Name Sumaila

Sex

Female

Date of Birth 15/09/1987

STEP 2 - Job Details We'd like to know your job and tax details

Occupation

Accountant \sim

Salary G\$ 5,000 - G\$ 10,000

TIN No 1245676788

Yes, I confirm

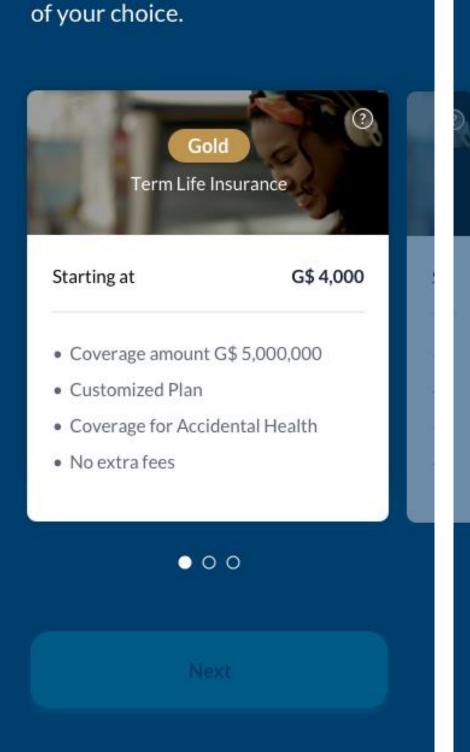
Yes, I confirm





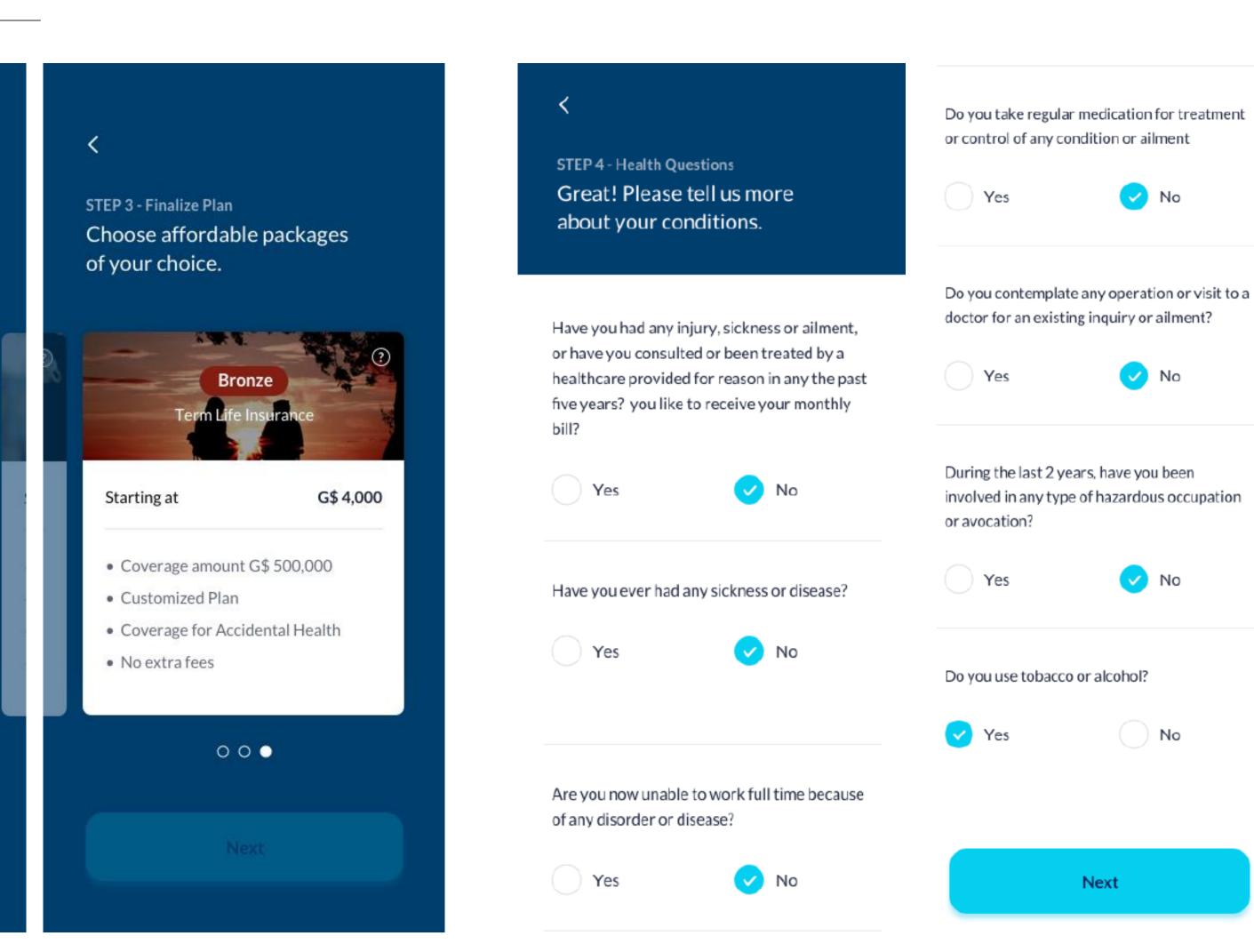
03 **Digibanc™ Onboarding**

< STEP 3 - Finalize Plan Choose affordable packages

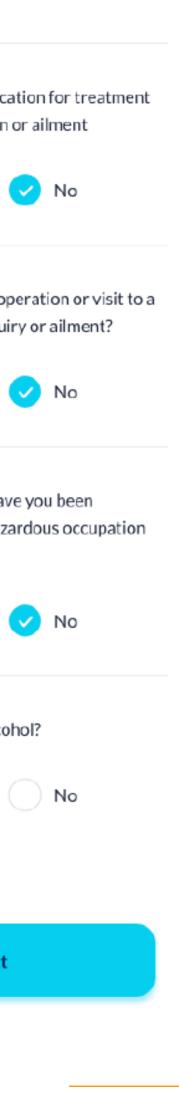


< STEP 3 - Finalize Plan Choose affordable packages of your choice. ? Term Life Insurance G\$ 4.000 Starting at • Coverage amount G\$ 1,000,000 Customized Plan Coverage for Accidental Health No extra fees 000 Next





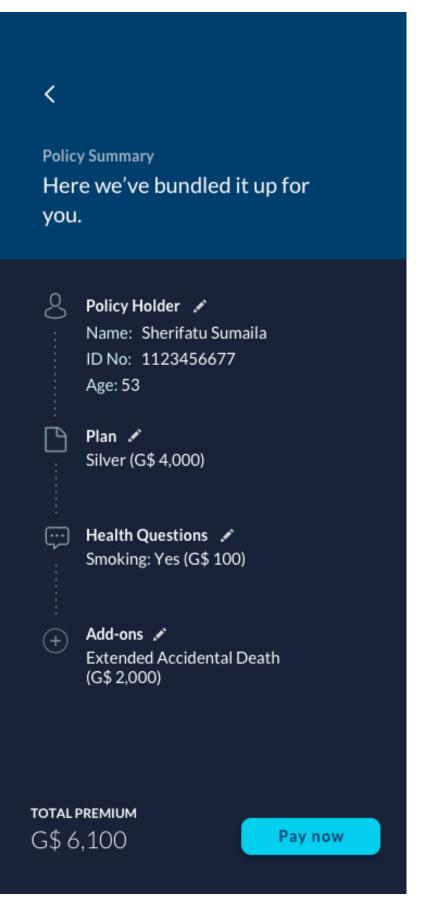




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03 **Digibanc™ Onboarding**

<pre>STEP 5 - Add-ons Benefit Pick and pay for o you want.</pre>	
Extended Accidental Death G\$ 2,000	Repatriation Expenses G\$ 1,000
Benefit Selected	1
Total Add-ons	G\$ 2,000
тотаl premium G\$ 6,100	Review & Pay





< Select payment method Transfer Card Enter card details Name on Card Sherifatu Sumaila Card Number VISA 8912731646161112 Card Expiry 11/2023 CVV 124 Confirm G\$6,100.00

<

Thank you. Your policy is confirmed.

We will send a copy of your insurance policy to shefatu@gmail.com. Please contact our support line if you wish to receive a physical copy.



Policy Holder Sherifatu Sumaila

Policy No. A12356788

Issuance Date 15/7/2020

Policy Expiry 15 / 7 / 2021 - Auto Renewal

Add policy as beneficiary?

Done



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Paul Nilsen Commercial Director paul@codebtech.com

Connect with us



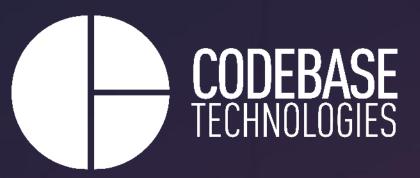




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